



BlackBerry Enterprise Server for Novell GroupWise Version 4.1 Service Pack 6 Maintenance Release 5 (Rollup)

Release Notes

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Related resources

Guide	Information
<i>BlackBerry Enterprise Server Installation Guide</i>	<ul style="list-style-type: none"> • system requirements • installation instructions
<i>BlackBerry Enterprise Server Upgrade Guide</i>	<ul style="list-style-type: none"> • system requirements • upgrade instructions
<i>BlackBerry Enterprise Server Feature and Technical Overview</i>	<ul style="list-style-type: none"> • BlackBerry® Enterprise Server features • system architecture • data workflows
<i>BlackBerry Enterprise Server Administration Guide</i>	<ul style="list-style-type: none"> • system setup and management • BlackBerry device implementation instructions

Upgrading to BlackBerry Enterprise Server version 4.1 SP6 MR5

If you upgrade to BlackBerry Enterprise Server version 4.1 SP6 MR5 directly from a version of BlackBerry Enterprise Server that is earlier than version 4.1 SP6, you must complete the following upgrade path:

1. Upgrade to BlackBerry Enterprise Server 4.1 SP6. After the setup application completes, do not start the BlackBerry Enterprise Server services.
2. Upgrade to BlackBerry Enterprise Server 4.1 SP6 MR5. After the setup application completes, start the BlackBerry Enterprise Server services.

For more information, visit www.blackberry.com/btsc to read KB17075.

Novell GroupWise Client Support

BlackBerry Enterprise Server version 4.1 SP6 MR5 has been tested against the latest Novell GroupWise 7.0.3 HP3 Field Test File (FTF). This FTF resolves a number of known issues when running against the Novell GroupWise 7.0.3/8.0 server. You must apply the FTF before applying the maintenance release. For more information, visit www.blackberry.com/btsc to read KB18434.

Verify the system requirements

Requirement	Description
software version	<p>This maintenance release works with BlackBerry® Enterprise Server version 4.1 SP6 for Novell® GroupWise®.</p> <ol style="list-style-type: none"> 1. On the taskbar, click Start > Settings > Control Panel or Start > Control Panel. 2. Double-click Add or Remove Programs. 3. In the list of currently installed programs, click BlackBerry Enterprise Server for Novell GroupWise. 4. Click Click here for support information. 5. Verify that the version number is 4.1.6 (Bundle 65, 79, 94, 112, 147).
remote components	<p>Install this maintenance release on a remote computer that hosts a BlackBerry Attachment Service, BlackBerry Router, BlackBerry MDS Connection Service, BlackBerry Collaboration Service, or BlackBerry Manager.</p>
original installation media	<p>The maintenance release installation program requires access to the installation media that was used to install the BlackBerry Enterprise Server. Depending on how the software was installed, this might be a product CD or a network location.</p>

Install the maintenance release

1. While logged in to the BlackBerry Enterprise Server computer, close the BlackBerry Manager and the BlackBerry Configuration Panel.
2. In the Windows® Services, stop all BlackBerry Enterprise Server services.
3. Double-click **besg416mr5.zip**.

4. Extract the setup program files to the local drive on your computer.
Note: The TraitTool.exe file included with the maintenance release installation files includes changes specific for policy throttling.
5. Browse to the location of the setup program files.
6. Double-click **besg416mr5.msp** to run the executable.
7. Click **Update**.
8. Complete the configuration screens.
9. Click **Finish**.
10. In the Windows Services, restart all BlackBerry Enterprise Server services.

Verify the maintenance release installation

1. On the taskbar, click **Start > Settings > Control Panel** or **Start > Control Panel**.
2. Click **Add or Remove Programs**.
3. In the list of programs, click **BlackBerry Enterprise Server for Novell GroupWise**.
4. Click **Click here for support information**.
5. Verify that the version number is 4.1.6 MR5 (Rollup) (Bundle 169).

Fixed issues

Issues that are marked with an asterisk (*) are fixed in this release. All other issues were fixed in previous maintenance releases.

BlackBerry Attachment Service

SDR 190669	In BlackBerry Enterprise Server version 4.1 SP4 or later, the upgrade process for a maintenance release reset the value for the AllowRemoteServices registry key to 0. In BlackBerry Enterprise Server version 4.1 SP6 MR1 and later, this issue is resolved.
SDR 205295	In BlackBerry Enterprise Server version 4.1 SP6, if the BlackBerry Attachment Service and BlackBerry MDS Integration Service were installed remotely, the BlackBerry Controller did not start and the error message "Error 1069: the service did not start due to logon failure" appeared. In BlackBerry Enterprise Server version 4.1 SP6 MR1, this issue is resolved.
SDR 278003, SDR 278012, SDR 278031, SDR 278437	In earlier versions of the BlackBerry Enterprise Server, security vulnerabilities existed in the PDF distiller of some released versions of the BlackBerry Attachment Service. These vulnerabilities could have allowed a malicious individual to send an email message containing a specially crafted PDF file, which when opened for viewing on a BlackBerry smartphone, could have caused memory corruption and could have possibly led to arbitrary code execution on the computer that the BlackBerry Attachment Service runs on. In BlackBerry Enterprise Server version 4.1 SP6 MR3, this issue is resolved. For more information, visit www.blackberry.com/btsc to read KB17118.
SDR 314287	In earlier versions of the BlackBerry Enterprise Server, security vulnerabilities existed in the PDF distiller of some released versions of the BlackBerry Attachment Service. These vulnerabilities could have allowed a malicious individual to send an email message containing a specially crafted PDF file, which when opened for viewing on a BlackBerry smartphone, could have caused memory corruption and could have possibly led to arbitrary code execution on the computer that the BlackBerry Attachment Service runs on. In BlackBerry Enterprise Server version 4.1 SP6 MR4, this issue is resolved. For more information, visit www.blackberry.com/btsc to read KB17953.

BlackBerry Configuration Database

SDR 218358	In BlackBerry Enterprise Server version 4.1, the BlackBerry Enterprise Server polled the SyncBackupRestore table on a too frequent basis for user state changes. In BlackBerry Enterprise Server version 4.1 SP6 MR1 and later, this issue is resolved.
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BlackBerry Configuration Database

SDR 189686, SDR189687,SDR 197654	In BlackBerry Enterprise Server version 4.0 SP7 and later, in certain circumstances, the BlackBerry Configuration Database did not scale as required. In BlackBerry Enterprise Server version 4.1 SP6 MR4 and later, you can run a SQL script to improve indexing for the BlackBerry Configuration Database. <ol style="list-style-type: none"> 1. Back up the BlackBerry Configuration Database. 2. Extract the setup program files to a local drive on the database server. 3. Run the 4.1.6MR4.sql script in the DBScripts/SQLServer folder.
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BlackBerry Collaboration Service

*SDR 300871	In BlackBerry Enterprise Server version 4.1 SP6 or later, in certain circumstances, if a user had AOL® contacts on their contact list, the user could not log in to the BlackBerry® Client for use with Microsoft® Office Communications Server 2007. In BlackBerry Enterprise Server version 4.1 SP6 MR5, this issue is resolved.
*SDR 315195	In BlackBerry Enterprise Server version 4.1 SP6 or later, in certain circumstances, the BlackBerry Client for IBM® Lotus® Sametime® could not log in to the IBM Lotus Sametime server. In BlackBerry Enterprise Server version 4.1 SP6 MR5, this issue is resolved.

BlackBerry Dispatcher

*SDR 252092	In BlackBerry Enterprise Server version 4.1 SP5 or later, in certain circumstances, when moving users from one BlackBerry Enterprise Server instance to another, where both BlackBerry Enterprise Server instances used the same BlackBerry MDS Services, automatic user activations failed and manual user activations removed BlackBerry MDS applications. In BlackBerry Enterprise Server version 4.1 SP6 MR5, this issue is resolved.
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BlackBerry Manager

SDR 218356	In BlackBerry Enterprise Server version 4.1 SP6, you could not copy information from tabs in the lower right section of the BlackBerry Manager. In BlackBerry Enterprise Server version 4.1 SP6 MR1 and later, this issue is resolved.
SDR 94099	In BlackBerry Enterprise Server version 4.1 SP2, if the user attempted to copy text in BlackBerry Manager, the Clipboard functions might not have worked properly. In BlackBerry Enterprise Server version 4.1 SP6 MR1 and later, this issue is resolved.

BlackBerry MDS Connection Service

SDR 203663	In BlackBerry Enterprise Server version 4.1 SP6, in certain circumstances, the BlackBerry device could not return the certificate status to the user. In BlackBerry Enterprise Server version 4.1 SP6 MR1, this issue is resolved.
SDR 253313	In BlackBerry Enterprise Server version 4.1 SP6, in certain circumstances, the BlackBerry MDS Connection Service stopped responding on a daily basis. In BlackBerry Enterprise Server version 4.1 SP6 MR2, this issue is resolved.
SDR 288265	In BlackBerry Enterprise Server version 4.1, a security vulnerability existed that could have allowed a user to execute potentially malicious code on the BlackBerry MDS Connection Service web site. In BlackBerry Enterprise Server version 4.1 SP6 MR4 and later, this issue is resolved.
*SDR 284969	In BlackBerry Enterprise Server version 4.1 SP6, in certain circumstances, installing applications with JAD files failed in an environment with NTLM proxy authentication. In BlackBerry Enterprise Server version 4.1 SP6 MR5, this issue is resolved.
*SDR 310999	In BlackBerry Enterprise Server version 4.1 SP6, in certain circumstances, users could access web sites in the BlackBerry Browser that were blocked by a proxy server. In BlackBerry Enterprise Server version 4.1 SP6 MR5, this issue is resolved.

BlackBerry Messaging Agent

SDR 209160	In BlackBerry Enterprise Server version 4.1 SP6, while processing messages, the BlackBerry Messaging Agent did not check if the query date in the SOAP API was updated. In BlackBerry Enterprise Server version 4.1 SP6 MR1 and later, this issue is resolved.
SDR 209536	In BlackBerry Enterprise Server version 4.1 SP6, if you changed the name of a BlackBerry device user on the Novell GroupWise server, the BlackBerry device user could not send or receive messages. In BlackBerry Enterprise Server version 4.1 SP6 MR1 and later, this issue is resolved.

BlackBerry Messaging Agent	
SDR 218363	In previous versions of the BlackBerry Enterprise Server, when users had contact names that included multiple French characters, the letters between the French characters were missing when viewed on their BlackBerry devices. In BlackBerry Enterprise Server version 4.1 SP6 MR1 and later, this issue is resolved.
SDR 268627	In BlackBerry Enterprise Server version 4.1 SP6, when wireless calendar synchronization occurred, the data on the BlackBerry device could be processed and was resent because of incorrect date time frames. In BlackBerry Enterprise Server 4.1 SP6 MR2 and later, this issue is resolved. When wireless calendar synchronization occurs and data is sent from the BlackBerry device, the BlackBerry Enterprise Server aborts the wireless calendar synchronization.
SDR 267495	In BlackBerry Enterprise Server version 4.1 SP6, if the user account was an external user account in Novell GroupWise, the user account could not log in successfully to the BlackBerry Messaging Agent. In BlackBerry Enterprise Server version 4.1 SP6 MR2 and later, this issue is resolved.
SDR 257775	In BlackBerry Enterprise Server version 4.1 SP6, if the BlackBerry Messaging Agent stopped responding during wireless calendar synchronization and the BlackBerry Controller started it, the data flow was interrupted and the calendar on the BlackBerry device was not properly synchronized. In BlackBerry Enterprise Server version 4.1 SP6 MR2 and later, this issue is resolved.
SDR 251908	In BlackBerry Enterprise Server version 4.1 SP6, when the BlackBerry Messaging Agent started, the BlackBerry Messaging Agent scanned whether all messages were synchronized, it did not just scan for new messages. In BlackBerry Enterprise Server version 4.1 SP6 MR2 and later, this issue is resolved.
SDR 248170	In BlackBerry Enterprise Server version 4.1 SP6, the BlackBerry Enterprise Server did not process external user accounts in Novell GroupWise from the address book and the contacts could not be found during an address book lookup from the BlackBerry device. In BlackBerry Enterprise Server version 4.1 SP6 MR2 and later, this issue is resolved.
SDR 155744	In BlackBerry Enterprise Server version 4.1 SP3 and later, when the BlackBerry Messaging Agent processed a large number of address book updates for multiple user accounts, the BlackBerry Messaging Agent could restart. In BlackBerry Enterprise Server version 4.1 SP6 MR3 and later, this issue is resolved.
SDR 187021	In BlackBerry Enterprise Server version 4.1 SP4 and later, after you changed the BlackBerry Enterprise Server to use the SOAP APIs, the BlackBerry device displayed the file folder icon for messages in the Inbox. In BlackBerry Enterprise Server version 4.1 SP6 MR3 and later, this issue is resolved.
SDR 200476	In BlackBerry Enterprise Server version 4.1 SP6, when a user subscribed to a large shared address book, contacts did not synchronize correctly to the BlackBerry device. In BlackBerry Enterprise Server version 4.1 SP6 MR3 and later, this issue is resolved.
SDR 258561	In BlackBerry Enterprise Server version 4.1 SP6, when a user searched the address book, distribution lists were not returned. In BlackBerry Enterprise Server version 4.1 SP6 MR3 and later, this issue is resolved.
SDR 267655	In BlackBerry Enterprise Server version 4.1 SP6, if an HTML formatted message sent to the BlackBerry device was not properly formatted, the BlackBerry device displayed a blank message. In BlackBerry Enterprise Server version 4.1 SP6 MR3 and later, this issue is resolved.
SDR 279346	In BlackBerry Enterprise Server version 4.1 SP6, the BlackBerry Messaging Agent wrote an exception to the log files when a user configured a subscribed address book on the email application. In BlackBerry Enterprise Server version 4.1 SP6 MR3 and later, this issue is resolved.
SDR 256191	In BlackBerry Enterprise Server version 4.1 SP6, in an environment that includes Novell GroupWise client version 8 or Novell GroupWise client version 7.0.3 HP2 and later, the BlackBerry Enterprise Server might set incorrect reminder times for appointments in the BlackBerry device calendar. In BlackBerry Enterprise Server version 4.1 SP6 MR4 and later, this issue is resolved.
*SDR 267290	In BlackBerry Enterprise Server version 4.1 SP6 or later, in certain circumstances, if the name of a user in Novell GroupWise contained parentheses, only the text between the parentheses was displayed as the sender's name in messages on the recipient's BlackBerry device. In BlackBerry Enterprise Server version 4.1 SP6 MR5, this issue is resolved.
*SDR 281930	In BlackBerry Enterprise Server version 4.1 SP4 or later, in certain circumstances, an address book reconciliation on a BlackBerry device removed some contacts and then restored them on a subsequent reconciliation. In BlackBerry Enterprise Server version 4.1 SP6 MR5, this issue is resolved.
*SDR 314222	In BlackBerry Enterprise Server version 4.1 SP6 MR3 or later, in certain circumstances, BlackBerry devices did not display the text in email messages that enclosed an HTML-formatted email message. In BlackBerry Enterprise Server version 4.1 SP6 MR5, this issue is resolved.
*SDR 220250	In BlackBerry Enterprise Server version 4.1 SP4 or later, in certain circumstances, while running the BlackBerry Enterprise Server in SOAP Connectivity Mode, a folder reconcile could report 0 folders for a GroupWise user, causing all of the folders to be removed from the user's BlackBerry device. In BlackBerry Enterprise Server version 4.1 SP6 MR5, this issue is resolved.

BlackBerry Messaging Agent

*SDR 309762 In BlackBerry Enterprise Server version 4.1 SP6 or later, in certain circumstances, account validation failed for some users.
In BlackBerry Enterprise Server version 4.1 SP6 MR5, this issue is resolved.

BlackBerry Monitoring Service

SDR 218360 In BlackBerry Enterprise Server version 4.1 SP6, the BlackBerry Enterprise Server reported the BlackBerry 9000 series on a 3G network as "unknown", which caused the BlackBerry Monitoring Service to show the BlackBerry 9000 device users as "Filtered" and did not allow monitoring or reporting.
In BlackBerry Enterprise Server version 4.1 SP6 MR1, this issue is resolved.

BlackBerry Policy Service

SDR 218820 In BlackBerry Enterprise Server version 4.1 SP6, when different versions of the BlackBerry Enterprise Server were set up on the same BlackBerry Configuration Database, service books were resent to multiple users.
In BlackBerry Enterprise Server version 4.1 SP6 MR1 and later, this issue is resolved.

SDR 253672 In BlackBerry Enterprise Server version 4.1 SP6, after the upgrade process completed, service book throttling was not turned on and the BlackBerry Enterprise Server updated service books and synchronized data for all BlackBerry devices at the same time.
In BlackBerry Enterprise Server version 4.1 SP6 MR2 and later, this issue is resolved.

SDR 184854 In BlackBerry Enterprise Server version 4.1 SP4 and later, in large environments, the BlackBerry Enterprise Server might cause a significant load on the BlackBerry Configuration Database when completing administrative tasks.
In BlackBerry Enterprise Server version 4.1 SP6 MR4 and later, this issue is resolved. For more information, visit www.blackberry.com/support to read KB17869.

BlackBerry Synchronization Service

SDR 281736 In BlackBerry Enterprise Server version 4.1 SP6, if you configured the Auto Signature IT policy rule, BlackBerry devices that received the updated rule could not synchronize calendars over the wireless network.
In BlackBerry Enterprise Server version 4.1 SP6 MR3 and later, this issue is resolved.

SDR 186799 In BlackBerry Enterprise Server version 4.1 SP6, in certain circumstances, the activation process might stop responding when loading the time zone service books.
In BlackBerry Enterprise Server version 4.1 SP6 MR4 and later, this issue is resolved.